

SUCCESS STORY

FROM THE COLLABORATION

sure[secure]
your security operations center



Introduction

Borussia Mönchengladbach is a sports club based in Mönchengladbach on the Lower Rhine. With more than 100,000 members, the football club is one of the most popular and widely supported clubs in Germany (ranked 8th). Globally, Borussia Mönchengladbach ranks 18th among clubs with the most members.

The club employs over 400 full-time staff and generated revenues of EUR 200 million in 2023. The stadium, BORUSSIA-PARK, has a capacity of around 54,000 and is nearly sold out on every match day.



Borussia Mönchengladbach

Industry:	Sports club
Employees:	400
Founded:	1900
Members:	100.000
Insured:	185 Mio. EUR

These topics are part of the success story

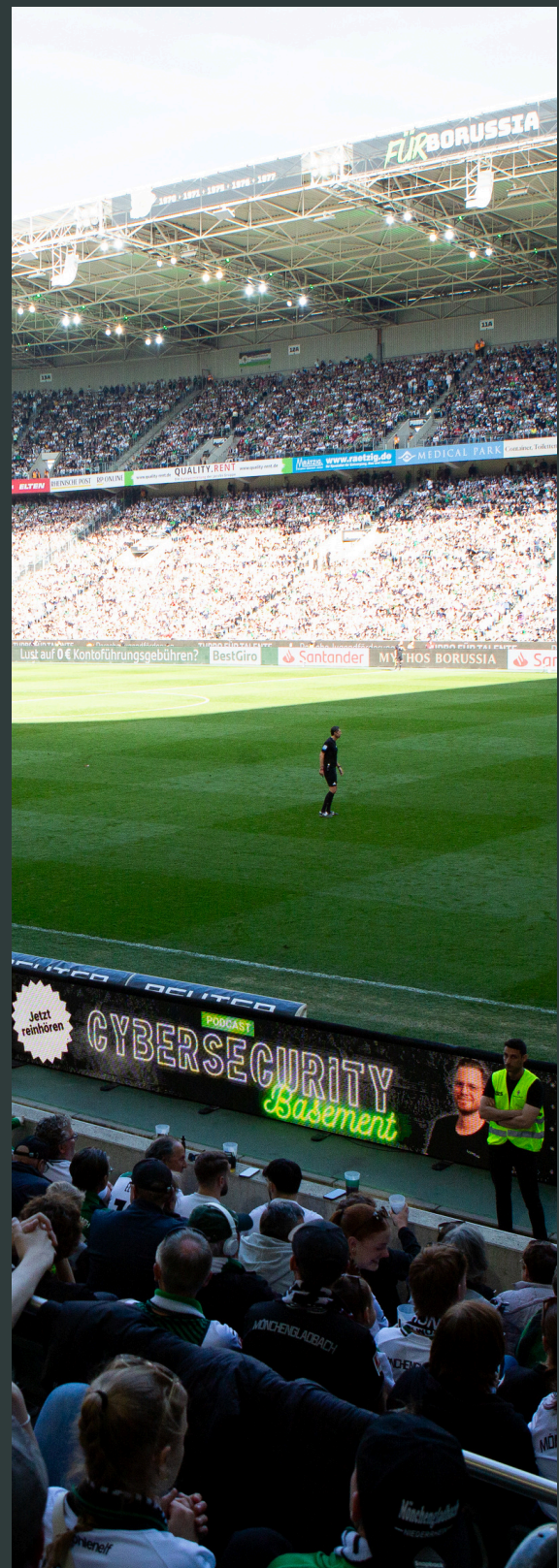
- Managed SOC
- Cyberinsurance
- Multi-factor authentication

What challenges did the partner face?

For us, it was crucial to understand the specific challenges a Bundesliga club faces. Not only the players, but the entire club operates under intense public scrutiny, which instantly makes it an attractive target for cybercriminals.

Every two weeks, Borussia welcomes thousands of people into its stadium and into its infrastructure. In recent years, this infrastructure has become increasingly digitalized, thereby expanding the potential attack surface. That's why it's essential to keep all systems under constant surveillance. Borussia handles a large volume of personal and thus particularly sensitive data belonging to employees, fans, professional players, and sponsors.

But it's not just matchday that matters - shop systems, analytics tools, catering, medical devices, press conferences - a Bundesliga club today is much more than just the sport itself.

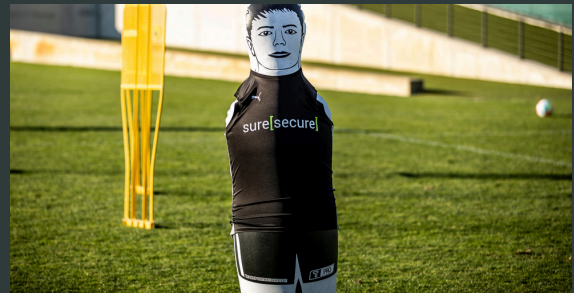


How did we solve the challenge?

We therefore assessed both the organizational and technical aspects of security. Borussia Mönchengladbach introduced an ISMS as early as 2013 and has regularly renewed its ISO 27001 certification. This makes Borussia a true pioneer and still the only Bundesliga club with this certification. Since 2024, the club has also been certified according to ISO 27701 for data protection. The foundations of organizational security are therefore exemplary.

On the technical side, optimization potential was identified, leading to the planning of a multifactor authentication rollout and the implementation of a SOC service.

The SOC with SIEM and SOAR components based on Google SecOps provides the necessary framework to scale the security solution in line with the infrastructure. New shop and CRM systems can therefore be integrated without issue and secured immediately. In addition, an optimized access rights concept was developed and the firewall concept was revised.



All relevant data is systematically fed into the SOC to ensure it can generate value. The correlation of data streams enables early detection of anomalies or attacks - keeping "the box clean."

At Borussia, the philosophy is that fans should experience consistently positive emotions when engaging directly with the club. This ultimately includes the uninterrupted availability of digital services such as the online shop, ticketing, access systems, or payment options at BORUSSIA-PARK.

Digital defense must be set up so well that no goals can be conceded. To ensure this, the Managed SOC is regularly subjected to stress testing through penetration tests.

A strong team

Borussia Mönchengladbach's defense is not only outstanding on the pitch, but also exceptionally positioned in the digital realm. With systems in place for early detection and mitigation of cyberattacks, as well as an implemented ISMS, nearly all NIS2 requirements are already met.

This is primarily thanks to a strong IT team led by Frank Fleissgarten, which has been ensuring top-level availability, digitalization, networking, infrastructure, support, and agility for years.

We are proud to have a partner like Borussia Mönchengladbach at our side and give our all - 24 hours a day, 7 days a week - to protect this infrastructure.

To me, Borussia is not just a client or partner - it's a matter of the heart. As a football fan from the Lower Rhine region, this club has been the only one for me since childhood.

Being partly responsible today for defending its digital systems is simply incredible. Working together with the team is an absolute joy.

Baran Kamaci

Enterprise Account Executive
suresecure GmbH





Frank Fleissgarten
CIO/CISO Borussia Mönchengladbach



I've seen many service providers come and go. With suresecure GmbH, we've found a partner who doesn't just talk about partnership - but truly lives it. What also impresses me is the expertise and proactivity in the collaboration. Especially in football, we know how crucial defense is: Defense wins championships.





Key Take-Aways:

- Defense wins championships
- Make data streams usable in the SOC
- Challenge the defense regularly

PODCAST

CYBER SECURITY

Basement

In our podcast, Michael Döhmen talks to exciting guests about cybersecurity topics every 14 days.

Listen now



A man with a beard and glasses, wearing a black t-shirt with the 'suresecure' logo, standing with his arms crossed against a dark brick wall.

suresecure gmbh

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